Process#	Actor	Process	Input(s)	Output(s) (Important: See notes 1 & 2)	Tentative Start Date	Tentative End Date
Phase 1: Maintenance of Uniform Provider Type Definitions & Provider Descriptions						
1.00	AID	**Uniform Provider Type Definition** AID reviews the Provider Types list that will be monitered for Network Adequacy along with NUCC Taxonomic components. The initial list is prepared in consultation with with Arkansas Department of Health, Arkansas Center for Health Improvement etc. and later provided to the carriers for comment.	1) NUCC Taxonomy	1) *Provider Type Definitions* (**AID file name "Finalized PY2018 Provider Type Taxonomic Descriptions"**)		9/16/2016
Cycle 1 of Provider Type-NPI Pool maintenance : (October, 2016-January, 2017)						
2.00		**Uniform Provider Description** This is a collaborative attempt to maintain a uniform view of healthcare providers who administer services to Arkansans. This list was initially crearted in PY2017 for different provider types.				
2.10	AID	AID will aggregate Provider Type-NPI pools for a) Dentists-General b) Dental-Specialists and c) Pharmacy from existing Federal "Essential Community Providers/Network Adequacy" templates and add it to the "Finalized PY2017 Provider Type-NPI list".	1) AID published *"Finalized PY2017 Provider Type-NPI list"* 2) Federal *"Essential Community Providers/Network Adequacy"* templates	1) *"Initial PY2018 Provider Type-NPI list"*		10/14/2016

2.20	Individual Carriers	Carriers communicate changes necessary to the Consolidated Provider Type-NPI *list* through addition/deletion suggestions using template provided by AID. The new template design would require the issuer to provide reason behind the suggested change. Though providing taxonomy is not mandatory, it is highly recommended as part of the underlying reason why the change is sought.	Output of Process#2.10	1) Addition-Deletion suggestions to the Provider Type- NPI list via template provided by AID **(Suggested file name "<Date of submission in YYYYMMDD format>_<Carrier NAIC#>_<Carrier name>_Provider_Type_NPI_Add Delete.csv")**		11/1/2016
2.30	AID	AID consolidates Addition-Deletion suggestions to the Provider Type-NPI list for Industry to vote.	1) Output of Process#2.20	1) Consolidated Addition-Deletion suggestions to the NPI-Taxonomy association information **(AID file name "PY2018 Industry Provider Type Addition-Deletion suggestions")**		11/15/2016
2.40	Individual Carriers	Carriers communicate opposition to any Addition-Deletion suggestions in the Provider Type- NPI list via template provided by AID. Absence of communication on any Provider Type-NPI combination signifies issuer acceptance of the change.	1) Output of Process#2.30	1) Individial carrier votes on the Consolidated Addition-Deletion suggestions to the Provider Type-NPI list **(Suggested file name "<Date of submission in YYYYMMDD format>_<Carrier NAIC#>_<Carrier name>_ObjectionVote.csv")**		12/15/2016

2.50	AID	AID processes carrier votes to finalize NPI-Taxonomy association list. (AID preserves carriers votes for reuse in subsequent years.) At the end of this process a Uniform Provider Type Definitions and Uniform Provider Description is available to all stakeholders in Arkansas.	1) Output of Process#2.40	1) Final Consolidated Provider Type -NPI list (Final Provider Description) **(AID file name "Finalized PY2018 Provider Type-NPI list")**		1/15/2017

Cycle 2 of Provider Type-NPI Pool maintenance : (June, 2017-August, 2017)

2.60	Individual Carriers	Carriers communicate changes necessary to the Consolidated Provider Type-NPI *list* through addition/deletion suggestions using template provided by AID. The template design would require the issuer to list the applicable taxonomy or taxonomies that are behind the suggested change	1) Output of Process#2.50	1) Addition-Deletion suggestions to the Provider Type- NPI list via template provided by AID **(Suggested file name "<Date of submission in YYYYMMDD format>_<Carrier NAIC#>_<Carrier name>_Provider_Type_NPI_Add Delete.csv")**		6/1/2017
2.70	AID	AID consolidates Addition-Deletion suggestions to the Provider Type-NPI list for Industry to vote.	1) Output of Process#2.60	1) Consolidated Addition-Deletion suggestions to the NPI-Taxonomy association information **(AID file name "PY2018 Industry Provider Type Addition-Deletion suggestions")**		6/15/2017

2.80	Individual Carriers	Carriers communicate opposition to any Addition-Deletion suggestions in the Provider Type- NPI list via template provided by AID. Absence of communication on any Provider Type-NPI combination signifies issuer acceptance of the change.	1) Output of Process#2.70	1) Individial carrier votes on the Consolidated Addition-Deletion suggestions to the Provider Type-NPI list **(Suggested file name "<Date of submission in YYYYMMDD format>_<Carrier NAIC#>_<Carrier name>_ObjectionVote.csv")**		7/15/2017
2.90	AID	AID processes carrier votes to finalize NPI-Taxonomy association list. (AID preserves carriers votes for reuse in subsequent years.) At the end of this process a Uniform Provider Type Definitions and Uniform Provider Description is available to all stakeholders in Arkansas.	1) Output of Process#2.80	1) Final Consolidated Provider Type -NPI list (Final Provider Description) **(AID file name "Finalized PY2018 Provider Type-NPI list")**		8/15/2017
Phase 2: Annual Network Adequacy Data submission and regulatory review (April-August, 2017)						
3.00	Individual Carriers	Individual carriers now use the Uniform Provider Type Definitions, finalized Uniform Provider Descriptions and the consolidated Employer NPI-Provider NPI relationship list to create their provider type pools for the generation of the network adequacy reports for AID review.	1) Output of Process#2.50 2) Output of Process#2.55	1) Network Adequacy reports a) Excel countywise reports (via AID templates) b) Geo access maps 2) Initial justifications (via AID templates) 3) Federal Data templates related to Network Adequacy		TBD (Previously 4/1/2016)

3.10	AID	AID reviews Network Adequacy reports in conjunction with justifications w.r.t. Rule 106 and in comparison with other carriers.	1) Output of Process#3.00	Any combination of the following: 1) Objections when justifications are deemed inadequate and/or degree of NA non-compliance versus provider availablity warrants regulatory communication 2) State approval (provisional or otherwise) 3) Denial of State approval		TBD (Previously On or before 5/11/2016)
3.20	Individual Carriers	Response to objections if made by AID.	1) Objections by AID (Output of Process#3.10)	1) Revised Justifications via AID template (and revised NA reports if deemed necessary)		
3.30	Individial Carriers/ AID	Potential back and forth between Individial carriers and AID through repeat of Process#3.10 & Process#3.20		Either of the two: 1) State approval (provisional or otherwise) 2) Denial of State approval		TBD (Previously 5/11/2016)

Phase 3: Monitoring Network Adequacy (October 2017-March 2018)

4.00	Individual Carriers	Individual carriers to provide snapshot of NA data on a semi-annual basis to enable AID to review changes in the carrier networks.	1) Output of Process#2.50	To be finalized 1) AR Specailty Access template 2) Federal Data templates related to Network Adequacy (TBD)?		10/1/2017

4.10	AID	AID monitors Network Adequacy based on various inputs	Any combination of the following 1) Consumer Complaints 2) Output of Process#4.00 3) Analysis of online provider directories w.r.t. other NA data	Any combination of the following: 1) Recommendation of improvements (through objections) 2) Withdrawal of State approval		
4.20	Individual Carriers	Response to objections if made by AID.	1) Objections by AID (Output of Process#4.10)	1) Revised Justifications using AID template (and revised NA reports if deemed necessary)		
4.30	Individial Carriers/ AID	Potential back and forth between Individial carriers and AID through repeat of Process#4.10 & Process#4.20		Either of the two: 1) State approval (provisional or otherwise) 2) Denial of State approval		

Notes:

1) AID's file location is the web-page http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy.

2) The carrier's file desination is AID's secure FTP server accessed per document "General Data submission process to RHLD" located
 in http://rhld.insurance.arkansas.gov/Info/Public/Templates

Status